

For New York customers only:

Customers must contact Easton Telecom Services at **800-222-8122** prior to contacting the New York State Department of Public Service (“DPS”) with any complaints.

DPS HELPLINE Contact Information: www.dps.ny.gov/complaints; Telephone: 800-342-3377 (**M-F 8:30a – 4:00p**); or Mail: **Office of Consumer Services, NYS Department of Public Service, 3 Empire State Plaza, Albany, NY 12223**