

Easton Telecom Services, LLC Privacy Policy

This Privacy Policy (“Policy”) describes how Easton Telecom Services, LLC will collect, access, use or disclose your personal information. It applies to all of our products, services, and web sites (“Services”). Your personal information is subject to U.S. law.

Information Collected

We collect personal information about you in various ways. We may also get information from other sources and may combine it with information we collect about you.

Information you give us. The personal information we collect includes information you give us such as name, postal address, telephone number, e-mail address, date of birth, social security number or other government identification number, demographics, activities, location information and personal preferences. You may give us information in a variety of ways such as when you sign up for Services or communicate with customer service. Personal information does not include information that is not used to identify you including aggregate or anonymous information.

Information that we automatically collect. We automatically receive certain types of information whenever you use our Services. We may collect information about your device, your computer, and online activities. For example, we collect your device’s and computer’s IP address, the date and time of your access and the type of browser you use. We also collect information about your device’s and computer’s operating system, your location, and the Web site from which you came and then went and Web sites you visit on your device. We may link information we automatically collect with personal information, such as information you give us on our order forms.

Information we collect when we provide you with Services includes when your wireless device is turned on, how your device is functioning, device signal strength, where it is located, what device you are using, what you have purchased with your device, how you are using it, and what sites you visit.

We may use systems or tools to follow your use of our Services, including using cookies, web beacons and other tracking mechanisms. For example, we allow collection by analytic service provider(s) of site click-stream and cookie data to help us track aggregate and individual use of our Services. Third party cookies are governed by the privacy policies of the entities placing the ads and are not subject to this Policy.

Use of Personal Information

We use your personal information for a variety of purposes, including providing you with Services. We use your personal information to do things like:

- Process your orders.
- Protect our customer’s rights and properties.
- Protect our company’s rights and properties.

- Respond to legal process and emergencies.
- Anonymize or aggregate personal information for various purposes like market analysis or traffic flow analysis and reporting.
- Monitor, evaluate, or improve our Services, systems, or networks.

Information We Share

We may share information that is anonymized or in an aggregated form that does not directly identify you. We do not share your personal information with third parties other than as follows:

Service Providers. We may share personal information with third parties who perform services on our behalf.

Group Account Holders. We offer group accounts to business account holders (“Group Accounts”). The account holder for Group Accounts is the entity or person that buys the service or product for its employees or other authorized users. You (as the user of a device) may receive service, certain pricing, terms or other benefits through a Group Account with us. If so, we may share with that Group Account holder customer registration and other information related to your use of our services.

Other Third Parties with Your Consent. We may share information with other third parties with your consent. For example, you may agree to our sharing your information with other third parties to hear about their products and services. Use of the information you agree to share will be subject to those third parties’ separate privacy policies.

Disclosures to Third Party Application and Service Providers. You may choose to use services and products offered by third parties through our Services or devices like third party applications. When you leave our network you may also use mobile roaming services provided by third parties. Your use of such services and applications may result in these third parties collecting your personal information and obtaining information, including location information (when applicable). You may also choose to give personal information directly to third parties when using our Services. In each case, personal information you give a third party will be subject to its terms, conditions, and policies – not this policy. You should review a third party’s privacy policy and terms of service before providing your information or using the service.

Business Transfers. Personal information about you may be disclosed as part of any merger, acquisition, sale of company assets or transition of service to another provider. In the unlikely event of an insolvency, bankruptcy or receivership, personal information may also be transferred as a business asset.

Protection of Easton Telecom Services, LLC and Others. We may access, monitor, use or disclose your personal information or communications to do things like:

- comply with the law or respond to lawful requests or legal process;
- protect the rights or property of us, our agents, members, our customers, and others including to enforce our agreements, policies, and terms of use;
- respond to emergencies;
- initiate, render, bill, and collect for services; or
- facilitate or verify the appropriate calculation of taxes, fees, or other obligations due to a local, state, or federal government requirement; or determine eligibility for government benefits.

Network and Information Security

We maintain a variety of physical, electronic, and procedural safeguards. These safeguards help protect your personal information from loss, misuse, and unauthorized access, disclosure, alteration, and destruction.

Contacting Us

If you have any questions about, or complaints that concern, this Policy, please contact us at custservice@eastontelecom.com.

Updating This Policy

We may change this Policy at any time. When we change the Policy we will give notice by changing the date it was last updated or as required by law.